

COVID-19 (Corona virus) Status of ADMIRALTY Products and Services

Valid 14 September 2020

Changes since previous version (10 August 2020):

None.

Published on ADMIRALTY web site: admiralty.co.uk/news/all-news/ukho-response-to-covid-19

As the world situation stabilises, this document will now be refreshed monthly. It will also be updated when the status of Hydrographic Offices and ADMIRALTY products change.

We would like to reassure our customers, distributors and wider stakeholders that UKHO is working hard to minimise disruption to products and services.

We have a comprehensive business continuity plan in place, which will allow UKHO staff to continue to deliver and we will be enacting these measures in line with government advice. Our priority is to continue to meet our key safety and Defence obligations and fully support our customers and distributors.

We are keeping our distributors fully informed of any developments. If you are user of ADMIRALTY Maritime Data Solutions and have a query or concern, please contact your ADMIRALTY Distributor in the first instance.

ADMIRALTY Product or Service	Question	What UKHO is doing	What you should do
ADMIRALTY data CDs and DVDs	Will logistic delays, such as cancelled air-freight flights cause the supply of discs to take longer than normal? Is it possible that weekly AVCS, ARCS, AIO and ADP discs may not be manufactured due to staff shortages?	We will continue to work with our shippers to keep to expected schedules. We have put extra measures in place to reduce the risk that we can't make the weekly discs.	Consider updating data on board by download or email. Disc images and zip files are available on the ADMIRALTY public FTP site: ftp://ukho.gov.uk User Name: ukhopublic PW: Public12345



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ADMIRALTY Product or Service	Question	What UKHO is doing	What you should do
Notices to Mariners and ENC updates	What happens if a Hydrographic Office is unable to provide full NM and ENC updates?	<p>We will keep mariners informed via the Weekly NM Bulletin and Readme file and update this document on our web site.</p> <p>The latest information received from specific Hydrographic Offices will also be published on our web site.</p>	<p>Expect to see extra Navigational Warnings.</p> <p>Exercise extra caution when using digital or paper charts and publications in affected regions.</p>
Printed publications	Will UKHO be able to maintain supply of Nautical Publications?	<p>UKHO took the decision a few months ago to delay the publication of any non-essential ADMIRALTY Nautical Publications, because of the disruption to global supply routes. They have been kept fully up to date by Notices to Mariners instead.</p> <p>UKHO has restarted the publication schedule for the rest of the year and will closely monitor our distribution network capacities.</p> <p>Should significant despatch issues start to arise again, we will amend this publications schedule accordingly.</p>	<p>Monitor the ADMIRALTY website, Weekly bulletin and messages from your ADMIRALTY Chart Agent for further news.</p>
UKHO printed charts	Will UKHO be able to maintain supply?	<p>Additional paper supplies have been sourced and ADMIRALTY distributors are building their paper stocks to support Print on Demand. Onward distribution will depend on the status of local distribution networks.</p>	<p>Monitor the ADMIRALTY website, Weekly bulletin, e-Newsletter Articles being issued and messages from your ADMIRALTY Chart Agent for further news.</p>



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Updates to GB ENC's and GB paper charts, AeNP and paper publications	It is possible that UKHO may not be able to issue notices to mariners, new chart editions and GB ENC updates due to staff isolation or sickness?	UKHO's technical infrastructure allows our staff to continue with critical duties while working from home. At present, we are aiming to continue a full service.	Monitor the ADMIRALTY website, Distributor Updates, Weekly bulletin, e-Newsletter Articles being issued, AVCS Readme file and messages from your ADMIRALTY Chart Agent for further news.
ADMIRALTY Lists of Radio Signals	Will ALRS have details of changes to quarantine and reporting requirements?	A statement has been issued via the Notices to Mariners bulletin and as an announcement to users of ADMIRALTY Digital Publications.	Mariners should contact the appropriate Port Authority, designated body or nearest coastguard at their intended destination for the latest advice and procedures. Due to the rapidly changing situation, it is advisable to local directions at the earliest opportunity when passage planning.

Note: If a Hydrographic Office temporarily changes its updating regime, it does not mean that the vessel is no longer compliant under SOLAS Chapter V, as long as they continue to obtain and use the latest ENC and product updates that are available. Mariners are also required to make reasonable efforts to obtain information from other sources that might affect their planned passage, which still includes local information and Radio Navigational Warnings. Products that become unsafe due to the lack of suitable updates, are normally cancelled or withdrawn.

Latest Hydrographic Office status

The following Hydrographic Offices have reported a change to their normal service due to COVID-19 measures.

Netherlands

18 May 2020

The Netherlands Hydrographic Office intend to publish their Notices to Mariners bulletin every two weeks until further notice. This may affect ADMIRALTY Charts and Publications in areas of Netherlands responsibility.

ENCs are being published as normal.



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